

When will the Library be open?

The Library will initially be re-opening on Monday (10am – 1pm), Thursday (4-6pm) and Friday (10am – 1pm). These current opening hours could change depending on Government guidance or Volunteer availability. Increasing hours back towards our original openings will only be possible when we have sufficient numbers of volunteers to cover the sessions.

What can I expect when I visit the library?

As you can expect, there have been a few changes.

- You will be expected to wear a face covering (unless you are not required to under government guidance) and to use hand sanitiser before entering the library.
- The number of people in the library at any one time will be restricted – please consider which area you require to use before arriving at the Library:
 - I. The main library area will have a maximum of one household at one time,
 - II. the Children's area will have a maximum of one household at one time,
 - III. The IT area will have a maximum of 2 customers from the same household at one time.
- Where possible customers will enter and exit via different doors.
- You will be requested to minimise handling the books whilst browsing, where possible.
- You will be requested to minimise the length of your visit.
- You will be requested to provide contact details as part of Test and Trace requirements.

Please queue at the main entrance door on arrival and one of our Volunteers will let you know when you are able to enter. The Volunteer shall brief you on how to use the library and can answer any questions you may have.

Do books handled when browsing need to be quarantined?

No - this has been checked and masks and hand sanitising on entry to the library mitigates the risk. Books that are returned will be quarantined for 72 hours before being put back on the shelves.

Can I come and read the newspaper?

No – there will be no newspapers on reopening, and seating has been removed to minimise visit time.

Can I use the computer?

We shall have one computer available for public use. This has an easy-clean silicone keyboard, and the computer area will be sanitised between use. Due to these additional sanitisation requirements, a customer will only be able to use the computer for 30 minutes per Library session. No extension will be possible.

Can I have some photocopying done?

This is possible but all photocopying will be carried out by a Library Volunteer. Any fees for the photocopying will need to be placed directly into the donations box. No change is available at this time.

Can I buy books/jigsaws?

The book sale/jigsaw sale will continue however any payments for these items will need to be placed directly into the donations box. No change is available at this time.

Why can't I reserve a book from another Library?

The LCC Library van drivers are currently redeployed on other duties, so there is no facility to get books transported between libraries.

Can I bring in some donated books?

We are not accepting donated books at present as we have no space for quarantining.

Can I still use the Call and Collect service?

This service can be used on request.

Can the toilet be used by the public?

It is not a public toilet, it for the use of volunteers. However, an exception can be made in an emergency.