

Libraries in Leicestershire Coronavirus FAQ

How long will my library be closed?

At the current time it is not possible for us to say how long our libraries will be closed. Please look on our website www.leicestershire.gov.uk/libraries for updates or follow us on social media:

Facebook – facebook.com/yourlibrary

Twitter - @leicslibraries.

Are the Community Managed Libraries closed?

All Community Managed Libraries have now closed, please check their websites for updates.

How do I return my books and other items?

Please do not try to return your items to the library. All loans have been extended until 4th July 2020 and no overdue fines will be charged between 17th March 2020 – 4th July 2020. We will review this date and extend it as necessary should libraries remain closed.

How do I renew my books and other items?

There is no need to renew your library items as all items will now not be due back to the library until 4th July 2020. We will review this date and extend it as necessary should libraries remain closed. You can renew your loans online if you wish on our website www.leicestershire.gov.uk/libraries

Will I have to pay extra for audiobooks, playaways or DVDs that I have out on loan?

No, any additional charges for these items will be waived when they are returned.

Can I still put a hold / request any library items?

No, as all libraries are closed we cannot access the stock so unfortunately no requests will be processed until libraries reopen.

How do I collect an item I have already put a hold on?

Unfortunately, we will not be able to provide access to items that customers have already put on hold. We will keep these for you and you will be able to pick them up when libraries reopen. You can cancel your holds online if you wish.

Ebooks, Eaudiobooks, Emagazines and Enewspapers.

Leicestershire libraries offer a wide range of resources available to download onto your smartphone, Mac, PC, laptop, tablet or e-reader. Please go to our website to get more information on how to use this service

www.leicestershire.gov.uk/libraries

If your query has not been covered by these FAQs, please contact us on 0116 305 2695 or email us at libraries@leics.gov.uk